VIATEL
TECHNOLOGY GROUP



Cyber Consultancy

See what we see

www.viatel.com

The Proposition

Your priorities. Our cyber expertise. One clearer path forward.

Viatel works alongside your team to turn complex cyber risks, regulatory demands and technology decisions into clear priorities and practical action. We bring experienced leadership, independent assurance and specialist expertise where your organisation needs it most.

What we see

We help organisations see the bigger picture, connecting cyber risk with business strategy, technology change, regulatory obligations and operational resilience, creating a clearer view of where to focus, invest and act.

Cyber risk rarely sits in one place. New technology can change your risk exposure. A compliance gap can reveal a wider operational weakness. An incident plan can fail if people, suppliers and systems have never been tested together. Looking at these connections helps your team understand where closer attention will make the greatest difference.

Our consultants look beyond individual controls to understand how security works across your organisation in practice. We identify where risk, governance, technology and resilience are disconnected, then help you focus effort where it will reduce risk and strengthen your capability.

Why trust us

Viatel supports public and private sector organisations across Ireland and the UK, including government, healthcare, utilities, financial services and other highly regulated environments. That experience informs our understanding of the demands placed on organisations where security and continuity of critical services matter.

Our consultants combine strategy, governance, assurance, technical and resilience expertise, giving leaders the evidence to understand their cyber risk position and prioritise a roadmap.

Our Approach



Five domains. One connected approach to cybersecurity.

Organisations rarely need cybersecurity expertise in isolation. Leadership shapes investment. Assurance identifies priorities. Transformation changes risk. Resilience depends on preparation. Lasting progress requires continued ownership and improvement.

Viatel's Cyber Consultancy brings these needs together through five connected consultancy domains, allowing you to access the right expertise now while building a stronger capability over time.

1 STRATEGISE
Set direction

Cybersecurity can become fragmented without clear leadership and direction. Priorities compete for investment, responsibilities become unclear and cyber risk can be difficult to translate into business decisions.

We provide experienced cyber leadership through Virtual CISO and Virtual Security Manager services, cyber strategy and executive advisory.

Customer outcome: Clear ownership and direction, stronger governance and better-informed decisions about cyber risk, priorities and investment.

2 ASSURE
Gain confidence in your position

Independent, evidence-based assessment of cyber maturity, risk, regulatory readiness, standards and control effectiveness.

Services include maturity and risk assessments, NIS2 and DORA readiness, Cyber Assessment Framework reviews, ISO 27001 support and third-party assurance.

Customer outcome: A defensible view of your position, clear gaps and practical priorities for remediation.

3 TRANSFORM
Build security into change

Bring cybersecurity expertise into technology decisions before risk and complexity become embedded.

Services include security architecture, cloud and digital security, identity and access, and AI governance and assurance.

Customer outcome: Better-informed design decisions, reduced delivery risk and change that is secure by design.

Whatever the challenge in front of you, Viatel can bring in the expertise you need now, then connect it with wider leadership, assurance, transformation and resilience support as your priorities develop.

4 RESILIENCE
Prepare to respond and recover

Strengthen your ability to withstand cyber disruption, make effective decisions under pressure and recover critical services.

Services include ransomware resilience, incident response readiness, tabletop exercises, cyber-focused business continuity reviews and recovery assessments.

Customer outcome: Tested arrangements, clearer responsibilities and greater confidence in your ability to respond and recover.

5 SUSTAIN
Turn plans into progress

Maintain momentum through structured governance, ongoing assurance and practical support for delivery.

Services include managed governance and compliance, Virtual Security Manager retainers, roadmap delivery, continuous maturity improvement and periodic assurance.

Customer outcome: Priorities remain owned, progress stays visible and cyber capability continues to improve.



Four Key Areas in Focus

A small selection of the areas where our Cyber Consultancy can help you succeed

Cybersecurity priorities differ from one organisation to another. You may need experienced cyber leadership, an independent view of maturity, confidence in regulatory readiness or evidence that incident and recovery arrangements will work in practice. These four services are examples of how Viatel can help.

Each engagement is shaped around your objectives, risk profile and operating environment. The outputs below are representative and will be agreed as part of the scope.

vCISO

Senior cybersecurity leadership, when you need it

Viatel's Virtual Chief Information Security Officer service gives you access to experienced cyber leadership without the cost or commitment of a full-time appointment. Your vCISO works with executives, technology teams and risk owners to set direction, strengthen governance and translate cyber risk into clear business decisions.

Support can be provided as an ongoing leadership service or focused around a defined period of change, regulatory pressure or improvement.

What you get:

- **Cyber strategy and roadmap:** priorities linked to business risk, investment and delivery.
- **Governance and risk leadership:** clear ownership, oversight and challenge across key cyber risks.
- **Executive and board reporting:** concise reporting that supports informed decisions and accountability.
- **Assurance and regulatory guidance:** experienced support for assessments, audits and compliance priorities.



Cybersecurity Maturity Assessment

Bring an independent view to your current position

A Cybersecurity Maturity Assessment gives you an independent, evidence-based view of how cybersecurity is governed, managed and operated across your organisation. It validates strengths, identifies material gaps and helps leadership direct investment towards the areas of greatest need.

Assessment depth can be tailored to your objectives. Our baseline assessment reviews 25 control domains with operational reporting. Our enhanced assessment combines stakeholder workshops, evidence analysis and proportionate technical assessment.

What you get:

- **Maturity assessment report:** evidence-based scoring and findings across the agreed control domains.
- **Executive summary:** the most important risks, strengths and improvement priorities for leadership.
- **Maturity heatmap:** a clear visual view of capability and areas requiring attention.
- **Prioritised roadmap:** practical actions sequenced to support risk reduction and achievable improvement.

Compliance Readiness

Know what is required and what to do next

Viatel assesses your current arrangements against relevant regulations, standards and frameworks, including NIS2, DORA, the Cyber Assessment Framework and ISO 27001. We review the evidence behind your controls, identify gaps and distinguish urgent compliance needs from longer-term capability improvement.

The result is a clear, practical view of readiness that supports leadership decisions on risk, ownership, resources and remediation.

What you get:

- **Readiness assessment:** evidence-based findings against the requirements and outcomes in scope.
- **Executive summary:** key risks, readiness findings and strategic priorities for leadership.
- **Prioritised remediation plan:** practical actions aligned to your operating context and assurance objectives.
- **Readiness heatmap:** a visual view of strengths, gaps and priority improvement areas, where appropriate.

Resilience Readiness

Put preparedness into practice

Viatel's resilience services examine how well your organisation is equipped to withstand, respond to and recover from cyber disruption.

Assessments look at how governance, protective controls, incident response, business continuity and recovery arrangements work together to protect critical services.

Tabletop exercises provide a controlled setting to practise decision-making, escalation and coordination without disrupting live systems. The findings help your team address weaknesses before those arrangements are needed during an incident.

What you get:
**Depending on the assessment or exercise selected*

- **Assessment or post-exercise report:** documented findings on resilience capability or observed incident response.
- **Resilience heatmap or readiness gap analysis:** visibility of weaknesses and priority areas.
- **Prioritised recommendations:** practical improvements to preparedness, response and recovery.
- **Improvement roadmap for assessments, or a structured debrief for tabletop exercises:** clear next steps or lessons to take forward.

Why Viatel

Cyber Consultancy backed by broader capability

Our consultants bring experienced leadership, specialist cyber knowledge and an independent perspective, while working closely with the people who understand your organisation best.

As part of Viatel Technology Group, the consultancy can also draw on wider cloud, connectivity, managed services and security capability where the engagement requires it. You receive focused advice for the immediate challenge, with the option of continued support as priorities move from assessment to action.



See What We See.

Whether the priority sits in strategy, assurance, transformation, resilience or ongoing improvement, bring Viatel into the conversation.

Put your next cyber challenge in front of us.



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Our Certifications

AMTIVO ISO 27001 Certified Information Security Management

CYBER ESSENTIALS CERTIFIED

CYBER ESSENTIALS CERTIFIED PLUS