



IP VPN & Ethernet

/ Viatel Ethernet



/what is Viatel Ethernet?

Businesses are facing a spiralling demand for bandwidth – driven by increasing needs to protect mission-critical data, and to provide real-time information, richer content and new applications. For highly networked organisations, it's a growing challenge that expensive, low-bandwidth, inflexible Wide Area Networks cannot meet.

Viatel Ethernet delivers high performance national and international connectivity using the LAN standard familiar to almost every business, and it's flexible, scalable and cost-effective.

With Viatel Ethernet, you choose the bandwidth you need now, and then easily change it to meet emerging demands.

/is it right for you?

Viatel Ethernet is right for your business if you:

- want secure site to site connectivity from 1 Mbps to 1000 Mbps
- need national and international connectivity
- have storage and disaster recovery needs
- run bandwidth-hungry applications between multiple sites
- need high bandwidth access to the internet and/or your data centres
- want to deploy real-time applications like voice and video
- require increased network performance but need to control costs

/what's in it for you?

More efficient use of business services – provides the network performance that allows you to centralise and rationalise IT infrastructure – reducing your investment overhead in data centres, hardware and software.

Reduced network operating costs – simplifies your network and so cuts bandwidth cost, reduces training and maintenance overheads, and speeds up troubleshooting.

Improved security & disaster recovery – enables you to distribute data-storage without loss of network performance, so your business can operate effectively under any circumstances.

Better supported business applications – provides the perfect foundation for data intensive applications and next-generation services such as voice and video over IP.

Improved productivity – based on a common technology platform that's comfortable for IT support staff to work with.

Increased flexibility and scalability – Frees your business from the large bandwidth increments and price steps imposed by legacy technologies, and makes it easier to add sites and evolve your network topology whether Point-to-Point, Point-to-Multipoint or Any-to-Any connections.



/why choose Viatel?

Understanding – our services will fit with your business. Which means we'll always give you what you need, not what's easiest for us.

Business Allies – we're here to support your business. Throughout, we'll ask questions, make suggestions and strive to give you the best possible service.

Reliability – our Network Operations Centre (NOC) monitors and manages your service round-the-clock, 365 days a year, ensuring it stays up and running.

Support – we have a highly skilled support team offering a fully managed service that means we will continuously monitor your service and proactively correct faults. We offer the service performance your business needs coupled with the customer experience you'd expect. So if you ever have any technical problems, we're never more than a phone call away.

Flexible – all our services can be developed in line with your needs and are scalable – they grow and evolve with your business. They can be combined with a range of our other services to provide a flexible solution.

Strength – we have great people who care about customer service, who make a point of being transparent in their actions, frank in their advice, and accountable for Viatel's performance at every stage.

/what do you get?

Ethernet-Private-Line Services

- Secure, dedicated connectivity with low latency and high availability
- Access interfaces: 10/100/1000 Mbps Ethernet
- Guaranteed bandwidth from 1 Mbps to 1000 Mbps, selected by path
- Premium service class for the most demanding applications
- Configuration: Point-to-Point, Point-to-Multipoint
- Service based on Viatel's resilient core network

Ethernet Virtual Private Line and E-LAN Services

- Secure, shared bandwidth
- Access interfaces: 10/100/1000 Mbps Ethernet
- Guaranteed bandwidth from 1 Mbps to 1000 Mbps, selected by path
- Configuration: Point-to-Point, Point-to-Multipoint, Any-to-Any
- Service based on Viatel's resilient core network

Solution Design and Delivery

- Full design, installation and provisioning

Service Management

- Fast bandwidth upgrades (within available access circuit capacity)
- 24x7x365 technical support
- 24x7x365 network monitoring and performance logging by our state-of-the-art Network Operations Centre (NOC)

Quality of Service

- Service Level Agreement with guarantees
- Reporting – secure online access to service performance reports

/about us

Viatel is a pan-European business communications company operating across 6 European markets, including the UK, France and Germany. It has more than 10,000 business customers, providing them a range of business communication services that help companies of all sizes to access the internet, connect their people and places, manage their web applications and increase the security of their data.

/want to know more?

To find out more about Viatel services and Viatel Hosted IP Voice, please contact one of our team or visit our website at www.viatel.com

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Your feedback matters, so if you have any questions, comments or suggestions please email us at info@viatel.com

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